

StudioTEQ Canvas, Poster & Gift Pricelist

“Your Photo” (made to order) Products

Product Type	Size, Style and Minimum Recommended Image Size [‡] (pixels)			Price	
Canvas[†]	A4	Landscape / Portrait	21 x 29.7 cm (8.27 x 11.69 in)	596 x 842	£28.50
	A3	Landscape / Portrait	29.7 x 42 cm (11.69 x 16.54 in)	842 x 1190	£34.99
	A2	Landscape / Portrait	42 x 59.4 cm (16.54 x 23.39 in)	1190 x 1684	£50.99
	A1	Landscape / Portrait	59.4 x 84.1 cm (23.39 x 33.11 in)	1684 x 2384	£75.50
	A0	Landscape / Portrait	84.1 x 118.9 cm (33.11 x 46.81 in)	2384 x 3370	£121.50
	S1	Square	33 x 33 cm (13 x 13 in)	936 x 936	£33.99
	S2	Square	43.2 x 43.2 cm (17 x 17 in)	1224 x 1224	£43.99
	S3	Square	58.4 x 58.4 cm (23 x 23 in)	1656 x 1656	£60.99
	S4	Square	68.6 x 68.6 cm (27 x 27 in)	1944 x 1944	£71.99
	S5	Square	83.8 x 83.8 cm (33 x 33 in)	2376 x 2376	£94.99
	S6	Square	91.4 x 91.4 cm (36 x 36 in)	2592 x 2592	£105.99
Poster Print	A4	Landscape / Portrait	21 x 29.7 cm (8.27 x 11.69 in)	596 x 842	£7.70
	A3	Landscape / Portrait	29.7 x 42 cm (11.69 x 16.54 in)	842 x 1190	£10.99
	A2	Landscape / Portrait	42 x 59.4 cm (16.54 x 23.39 in)	1190 x 1684	£16.99
	A1	Landscape / Portrait	59.4 x 84.1 cm (23.39 x 33.11 in)	1684 x 2384	£29.50
	A0	Landscape / Portrait	84.1 x 118.9 cm (33.11 x 46.81 in)	2384 x 3370	£54.50
	S1	Square	33 x 33 cm (13 x 13 in)	936 x 936	£9.99
	S2	Square	43.2 x 43.2 cm (17 x 17 in)	1224 x 1224	£13.99
	S3	Square	58.4 x 58.4 cm (23 x 23 in)	1656 x 1656	£21.50
	S4	Square	68.6 x 68.6 cm (27 x 27 in)	1944 x 1944	£27.99
	S5	Square	83.8 x 83.8 cm (33 x 33 in)	2376 x 2376	£39.50
	S6	Square	91.4 x 91.4 cm (36 x 36 in)	2592 x 2592	£45.99
Photo T-Shirts	Small			400 x 400	£8.99
	Medium			400 x 400	£8.99
	Large			400 x 400	£8.99
	X-Large			400 x 400	£8.99
Photo Mouse Mats				400 x 400	£8.99
Photo Mugs				400 x 400	£6.99
Photo Caps				400 x 400	£9.99
Photo Jigsaws				400 x 400	£8.99
Photo Coasters	Pack of 4			400 x 400	£9.99
Photo Placemats	Pack of 2			400 x 400	£12.99

[†] If Gallery Wrap is required an additional 162[‡] pixels (2.25 in) is required on all sides of the image.

[‡] The minimum recommended sizes shown are for images at 72 dpi.

Custom sizes are available on our Canvas and Poster services.

Stock Item and Custom Size pricing is available online at <http://www.studioteq.com/>.

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Delivery Charges

Shipping To	Service	Days	Price
Mainland UK	Economy - FREE! *	5	£0.00
Mainland UK	Next Working Day	1	£9.99
Mainland UK	3 Working Days	3	£5.99
Mainland UK	Saturday Delivery		£19.99
Republic of Ireland	5 Working Days	5	£12.99
Northern Ireland	5 Working Days	5	£12.99
UK Islands/British Isles**	5 Working Days	5	£9.99
Scottish Highlands ***	5 Working Days	5	£7.99
International	Depending Upon Service Required		POA

* Economy delivery is free on orders over £10.00, £1.99 on orders under £10.00. Delivery is normally 5 working days however this is not a guaranteed service.

** UK Islands/British Isles includes the Isle of Wight, Scottish Islands, Channel Islands and the Isle of Man.

*** Any delivery addresses with the following postcodes are defined as Scottish Highlands.
IV3-40, IV52-54, IV63, KW1-14, PA20-40, PH19-40, PH60

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Terms & Conditions

1. Definitions

- 1.1. "Business Customer" means a customer who is not a Consumer.
- 1.2. "Consumer" means an individual who is not acting for the purposes of his or her business or profession.
- 1.3. "StudioTEQ" means StudioTEQ also referred to as "we" or "us" in these terms and conditions.
- 1.4. "Catalogue" means the catalogue of products and services offered by us.
- 1.5. "Force Majeure" means any cause affecting the performance by StudioTEQ of its obligations arising from acts, events, omissions, happenings or non-happenings beyond its reasonable control including (but not limited to) governmental regulations, courier error, fire, flood or any disaster or industrial dispute affecting a third party.
- 1.6. "Normal Working Hours" means 9 am to 5 pm on a Working Day.
- 1.7. "Working days" means Monday to Friday, excluding Bank or other Public holidays.

2. Orders

- 2.2. All contracts of sale made by StudioTEQ shall be deemed to incorporate these terms and conditions, which shall prevail over any other terms from the party ("the Customer") with whom we are dealing. Cancellation of orders by business to business customers is not accepted. Cancellation of orders by Consumers will be accepted in accordance with the Consumer Protection (Distance Selling) Regulations 2000. Nothing in these terms and conditions is intended to impinge upon a Consumer's statutory or contractual rights to reject faulty goods.
- 2.3. All orders are subject to acceptance and to availability of the goods ordered: StudioTEQ is entitled to refuse any order placed by you.
- 2.4. You undertake that:
 - 2.4.1. all details you provide to us for the purpose of purchasing goods or services offered are correct, and
 - 2.4.2. the credit or debit card you use to make a purchase from us is your own card or your company's card, that you are authorised to use it, and that there are sufficient funds or credit facilities to cover the cost of any goods or services you order from us. We reserve the right to obtain validation of your credit or debit card details before providing you with any goods or services.

3. Prices

- 3.3. Though we endeavour to keep prices as accurate and up to date as possible sometimes errors do occur. StudioTEQ reserves the right to cancel any order that has been completed for an incorrect amount.

4. Delivery, Title and Risk

- 4.1. StudioTEQ shall use reasonable endeavours to despatch goods by the date agreed with the customer, but does not accept liability for failure to deliver within the stated time where this is caused by circumstances beyond our reasonable control, such as delays caused by delivery companies or manufacturer lead times.
- 4.2. StudioTEQ does not accept liability for shortages or damage to deliveries unless the Customer notifies us of the shortage or damage in writing within 48 hours of receipt of the delivery. Please ensure that all packages are checked for any signs of damage before signing for your consignment. We will not be liable for replacing or refunding any damaged items that have not been checked before signing for the consignment(s). If a consignment is found to be damaged please sign for the consignment as damaged.
- 4.3. Business Customers are required to be able to accept the goods when they are ready for delivery within Normal Working Hours.
- 4.4. Delivery is deemed to take place when the goods are delivered to the Customer's nominated address, whereupon the risks of loss, breakage and all damage and all other risks shall pass to the Customer.
- 4.5. Title in the goods does not pass to the Customer until payment is received in full.
- 4.6. If the Customer cannot accept delivery for any reason, StudioTEQ reserves the right to:
 - 4.6.1. store and insure the goods at the Customer's expense and risk or
 - 4.6.2. sell the goods at the best price reasonably obtainable and (after deducting reasonable storage insurance and selling costs) pay to the Customer any excess over the sale price or charge the Customer for any shortfall or
 - 4.6.3. re-arrange delivery provided that StudioTEQ may charge the Customer for the additional delivery costs incurred.
- 4.7. Upon delivery of the goods, the Customer will be asked to sign a Proof of Delivery to acknowledge safe receipt. It is the responsibility of the Customer to ensure that the number of packages delivered corresponds with the number stated on the delivery note. Where a discrepancy occurs or where there is evident damage to the packaging, this should be noted on the Proof of Delivery. We shall not be liable for discrepancies or damage evident on delivery where the Customer accepts delivery and signs the Proof of Delivery without amendment.
- 4.8. Delivery of goods can take up to 28 days.
- 4.9. StudioTEQ will endeavour to ensure that goods are delivered on the date stated in the selected delivery method at the time of purchase however StudioTEQ cannot be held responsible for delays caused via couriers and consequently are not obliged to refund delivery or order charges in these cases.
- 4.10. Delivery options in the cart will vary depending on delivery location. Customers are responsible for selecting the correct delivery location and method at the time of placing an order. StudioTEQ reserves the right to retain any shipment where inadequate postage has been paid.
 - 4.10.1. Any delivery addresses with the following postcodes are defined as Scottish Highlands. IV3-40, IV52-54, IV63, KW11-14, PA20-40, PH19-40, PH60.

5. Payment

- 5.1. Payment is due on shipment unless a Customer has been approved for credit. We will only consider credit requests from business customers, standard credit terms require payment within 28 days from the date of the invoice, except in the case of transactions where different terms are agreed in writing.
- 5.2. Payment may be made by Cash, Cheque, Visa, Debit or Credit Card, Google Checkout and PayPal.
- 5.3. All payments must be made within 28 days of order date. After this period any outstanding payments will be subject to interest at the Bank of England base rate plus 2% and a debt recovery fee.
- 5.4. If you have a discount promotional code it is your full responsibility to ensure this is included in the relevant section during the order process. A promotional code or discount offer cannot be applied after you confirm your order.

6. Product specifications

- 6.1. StudioTEQ makes every effort to supply the goods as advertised but reserves the right to supply the goods subject to minor variations in actual dimensions and specifications stated. All orders will be produced using the information provided by the customer at the time of order and we will not be held responsible for any errors in order specifications submitted by the customer.

7. Copyright

- 7.1. All content on the StudioTEQ website including but not limited to text, images, graphics, code are and copyright of StudioTEQ and must not be used under any circumstances without our consent in writing.
- 7.2. Any images submitted to us for print or any other purposes must not be used if you do not hold copyright to image, or if you do not have written consent from the copyright holder. In submitting the image to print you agree that full authorisation for the reproduction and distribution of the image and hold full responsibility to any infringements of copyright of the image.
- 7.3. StudioTEQ reserves the right to use your images for advertising purposes but will not resell them under any circumstances.

8. Returns

- 8.1. StudioTEQ is committed to providing our customers with the highest quality products and service. However, on rare occasions, products may be found to be faulty or defective. In such cases we offer the returns or exchange facilities described below.
- 8.2. Returns for refund can only be made on stock items, StudioTEQ cannot refund any "made to order" items. If a made to order product is found to be defective upon return and inspection an exchange will be sent at no extra cost.
- 8.3. We are happy to accept returns for refund on any stock items within 14 days of receipt. Please note that shipping costs will not be refunded unless the item is found to be faulty. Refunds will be completed on return of the item to us.
- 8.4. StudioTEQ cannot accept liability for packages damaged during transit. It is the Customer's responsibility to wrap the product adequately to prevent damage.
- 8.5. Proof of postage is not proof of delivery and you are therefore strongly advised to send your package by recorded delivery, registered post or courier, and to insure the goods for their full value.